



## QUALITY POLICY STATEMENT

*At Quiktrak, we strive for continuous improvement of our quality management process. We believe that our programs, supported by our Business Model and our Code of Ethics, will ensure the continual delivery of high quality products and services to our clients, which in turn will add value for our clients.*

*In addition, our Quality Management System gives the company and its clients the confidence that the provision of services and products will be delivered consistently to predetermined high standards worldwide. This is in accordance with Bureau Veritas Values and the Group Business Values.*

*This goal will be achieved by enhancing awareness and continual development of our Quality Management System for the whole value chain within our organization.*

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### OUR PRINCIPLES

- Mutually agreed customer requirements can always be met
- Company efficiency relies on individual competencies, employee commitment and continuous training
- All processes are described concisely, continuously improved and streamlined

### OUR COMMITMENTS

- Continuously meet customer requirements
- Reinforcing network capabilities through training and supporting our employees
- Continuously monitoring our progress, identifying and closing gaps through Key Performance Indicators
- Improve operational efficiency through LEAN principles
- Ensuring sustainable progress through internal and external audits

*The Bureau Veritas Code of Ethics meets all IFIA (International Federation of Inspection Agencies) principles and requirements. Adherence to the Code of Ethics ensure our impartiality and independence, as well as our commitment to client confidentiality.*

*The responsibility of implementing the Quality Policy and Objectives belongs to the Senior Management and is delegated to each individual employee according to their role in the organization. Quality Management is not the responsibility of one person but of all employees.*

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